



TO
B-121

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April 5, 2005

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Re: Application: 09/909,241
Filed: 07/19/2001
Applicant: Mancisidor, et al.
For: EXPERT SYSTEM ADAPTED DEDICATED INTERNET ACCESS
GUIDANCE ENGINE
Atty Ref.: 1160215-0526868

Dear Sir:

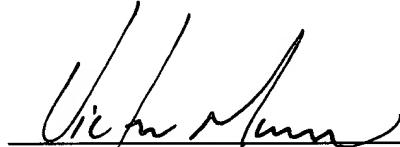
Enclosed for filing are the following papers for the above-referenced patent application:

1. Power of Attorney with Change of Correspondence Address; and
2. Self-addressed postage prepaid return receipt postcard.

The Commissioner is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment, to Deposit Account No. 06-2226, including extension fees and any filing fees under 37 CFR § 1.16.

Respectfully submitted,

FROST BROWN TODD LLC



Victor C. Moreno (Reg. No. 40,732)

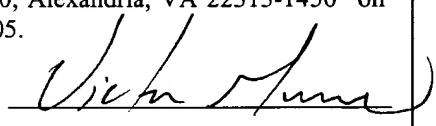
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09/909,241

PATENTS

UNITED STATES PATENT AND TRADEMARK OFFICE

Application: 09/909,241

Examiner: Holmes, Michael B.

Filed: 07/19/2001

Art Unit: 2121

Inventor: Mancisidor, et al.

Atty Ref.: 1160215-0526868

Title: **EXPERT SYSTEM ADAPTED DEDICATED INTERNET ACCESS
GUIDANCE ENGINE**

**STATEMENT UNDER 37 CFR 3.73(b),
REVOCATION OF POWER OF ATTORNEY,
NEW POWER OF ATTORNEY, AND
CHANGE OF CORRESPONDENCE ADDRESS**

Convergys Information Management Group, Inc., an Ohio corporation, is the assignee of record of the entire right, title and interest in the above-referenced patent application by virtue of an assignment of the above-referenced patent application. The assignment was recorded in the United States Patent and Trademark Office at Reel 015756, Frame 0416. The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application. I hereby appoint the Practitioners at Customer Number 26874, c/o Frost, Brown, Todd LLC, as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith. Please direct all correspondence relating to this application to Customer Number 26874.

By:

Name:

Tammy L. Rehner

Title:

Secretary

Date:

3/31/05

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